



The 12th International Conference on Tourism, Hospitality and Heritage (ICTH 2020)

Norias Resort, Lake Gazon, Fayoum City, Egypt
27th -29th February 2020



CERTIFICATE

This Certificate is Awarded to

Dr. Said Benlakhdar

Dr. Said Benlakhdar

For oral presentation, recognition and appreciation of research contributions to The 12th International Conference on Tourism, Hospitality and Heritage, 27th-29th February 2020, organized by The Faculty of Tourism and Hotels, Fayoum University, Egypt, in cooperation with Salento University, Italy, With a paper entitled:

The Use of Artificial Intelligence Techniques to Develop the Tourism Services through the French Experience



Faculty Dean and Conference Chairman
Prof. Ashraf Abdel-Maboud